# APPLYING YOUR DIGITAL SIGNATURE TO THE LM-2, LM-3, AND LM-4 REPORT

March 2007

**V1.0** 

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#### IMPORTANT INFORMATION BEFORE YOU BEGIN

The LM-2 Report requires a digital signature for electronic submission, using an Access Certificate for Electronic Services (ACES) digital certificate. The certificates can also be used with the LM-3 and LM-4 reports. IdenTrust, formerly Digital Signature Trust (DST), provides the easiest and most reliable way to obtain ACES Digital Certificates. If you are filing an LM Report, and have not purchased your signature or downloaded it from the Identrust website, <a href="http://www.identrust.com/dol/index.html">http://www.identrust.com/dol/index.html</a>, please do so before proceeding.

The U.S. Department of Labor's Office of Labor-Management Standards (OLMS) has formulated this guide, designed to take you step by step through the process of applying your digital signature to your LM Report and troubleshoot some common issues that may arise.

#### IMPORTANT INFORMATION BEFORE YOU BEGIN

## TECHNICAL SUPPORT ISSUES

Issues	Contact
Certificates/Signatures	
<ul><li>Purchasing</li></ul>	IdenTrust at 1-888-339-8904
<ul> <li>Retrieving/Installing</li> </ul>	
<ul><li>Exporting/Importing</li></ul>	
<ul><li>Passwords</li></ul>	
changes/problems	
Signature Disappears	Verify proper installation
Signed but not validated	You must validate your form
	before signing. See "Validate
	Form" and follow the steps.
Validation Failure for Signee	
1. Certificate/Signature is	1. Register on-line at
not DST/ACES.	www.IdenTrust.com
2. Certificate has expired.	2. Register on-line at
	www.IdenTrust.com
3. Certificate has been	3. Call IdenTrust at
revoked.	1-888-339-8904

See page 27 for additional contact information.

#### LM FORM BEST PRACTICES

Some Important Facts to Know When Completing the LM Report.

OPENING THE LM REPORT If your LM form is on a CD, flash drive or some other storage

device, you should copy it to the C:/drive or the local drive

assigned to your computer before opening it.

**COLLABORATING ON THE** 

LM FORM

Coordinate with all parties, (i.e. accountants, president,

treasurer, administrative support, etc.) expected to take part in the completion of the LM Report, from downloading the form

and entering data, to signing and submitting it.

SHARING THE LM FORM It is recommended that each person use the same version of the

Adobe Reader application when sharing the file. Users can share the file by saving it to a CD or flash drive to move from one PC to

another.

**DELETING PAGES** Use only the **DELETE** button on the page to be deleted.

If button is not found, leave the page and perform FILE+SAVE AS

to extract unwanted objects and pages.

**ADDITIONAL** 

**INFORMATION (ITEM 69)** 

Remove information message.

Enter your explanation.

Save by clicking TAB on Item Box 69.

Additional information or explanation required for any item will be

added in this area separately and generated on the Additional

Information page at the end of the report.

MESSAGES & ERRORS Read Error Summary Page items and pop-up messages carefully

for problems, information and directions.

SAVING THE LM FORM Use FILE+SAVE periodically to save the data in your report.

Save the report in a familiar folder on your local C:/Drive. (After downloading your LM Report, it is extremely important to keep an accurate account of the electronic report's location and file

name at all times).

SIGNATURES & SIGNING Purchase your Digital Signature immediately to allow ample time

for receiving and installing. It generally takes 5-7 business days

after a successful purchase to receive your signature kit.

After validating your report, you will be prompted to apply your

signature to the designated signature fields, Items 70 & 71 on

page 1 of the report, where red flags appear.

### STEP 1:

## **VERIFY YOUR SIGNATURE INSTALLATION** (On the computer you will be signing from)

#### SIGNATURE INSTALLATION VERIFICATION

**To Verify Your Signature Installation:** 

1. Open Internet Explorer.



2. Select TOOLS from the Menu Bar.



3. Select INTERNET OPTIONS.

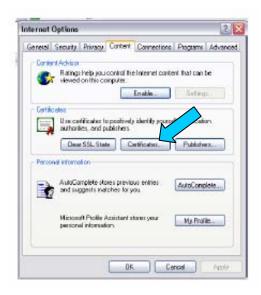


## SIGNATURE INSTALLATION VERIFICATION (Continued)

#### 4. Select CONTENT tab.

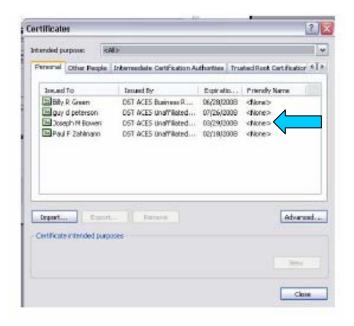


#### 5. Select CERTIFICATES button.



## SIGNATURE INSTALLATION VERIFICATION (Continued)

6. Locate the item that contains your name and ACES as the Issuer of your Business or Affiliated Individual Certificate, as shown below.



## SIGNATURE INSTALLATION VERIFICATION (Continued)

7. Locate the properties of your Digital ID in the chart below. Follow the condition for the "Name" and "Issuer" of your certificate(s) as it appears in your computer.

NOTE: The only signature authorized for use on the LM Report is an authentic digital signature issued by DST/ACES ONLY (i.e. Acrobat Reader, SmartDraw etc. will not be accepted).

Name	Issuer	Condition
John Doe	DST/ACES Unaffiliated	ACCEPTABLE ON THE LM REPORT
John Doe	John Doe	NOT ACCEPTABLE ON THE LM REPORT

### STEP 2:

## APPLY YOUR DIGITAL SIGNATURE TO YOUR COMPLETED LM-2, LM-3, OR LM-4 REPORT

#### VALIDATE YOUR LM REPORT

The validation process verifies that you entered information in required fields and ensures that the information you entered is what the form 'expected.' For Example: Validation checks that you have entered a number, not text, into an amount field. Such items must be corrected in order for your validation to be successful and the validation check passed before you can proceed.

#### After data entry is completed:

1. Click the VALIDATE button on the bottom of page 1. Your hand cursor will turn into an hour-glass and calculator to process your data.

Washington, DC 20210	TOTA	T BE USED BY LABOR ORGA LANNUAL RECEIPTS AND LA	ABOR ORGANIZATIO	NS IN TRUSTEESHIP	Expires: 11-30-2008
This report is mand				tion. fines, or olvil penalties as provid	led by 29 U.S.C. 439 or 440.
		THE INSTRUCTIONS CAREFU	JLLY BEFORE PREPAR		
For Official Use Only	1. FILE NUMBER	2. PERIOD COVERED MO DA	AY YEAR	3. (a) AMENDED - If this is here:	an amended report, check
	067-219	From 07/01/200	15	(b) HARDSHIP - If filing	under the hardship
E	007-219	Through 06/30/200	16	procedures, check here:	a terminal report, check here:
4 AFFILIATION OR ORGANIZAT	ON NAME		TR MAIL NO ADDRE	SS (Type or print in capital letters)	a terminal report check riefe.
LABORERS AFL-CIO	ION PORILE		First Name	as (Type or printin capital leaving	Last Name
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LOGAL UNION		1271	F.O. Box - Building	and Room Number	1000011
7. UNIT NAME (Fany)			1		
			Number and Street		
			1021 W. 23RD 8	BT	
			City		
<ol> <li>Are your organization's r provide address in Item 69.</li> </ol>		ng address? (If "No,"	CHEYENNE		
provide address in tiem 69.	)	Yes X No	State		ZIP Code + 4
					LY COULTY
69. ADDITIONAL INFORM	ATION (Text entered w		WY	omments, press the "Genera	82001 il Additional Information" button.)
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Validating Your LM Report

#### **VALIDATION CONFIRMATION**

Once your form passes the validation, you will be prompted with a successful validation message.

1. Press OK to clear the message.

This report is mandato		THE INSTRUCTIONS CAREFU 2. PERIOD COVERED MO DA	ULY BEFORE PREPAR	ING THIS REPORT.	is is an amended report, check
E	019-085	From 07/01/200 Through 06/30/200	_	procedures, check h	ling under the hardship ere: ils is a terminal report, check here:
4. AFFILIATION OR ORGANIZATION	N NAME		8. MAILING ADDRES	SS (Type or print in capital let	bers)
PLUMBERS AFL-CIO			First Name		Last Name
5. DESIGNATION (Local, Lodge, etc.	J	6. DESIGNATION NUMBER	JAMES		SULLIVAN
LOCAL UNION		130	P.O. Bax - Building a	and Room Number	
7. UNIT NAME (if any)			1		
			Number and Street		
			1340 WEST WAS	SHINGTON BLVD	
			City		
<ol> <li>Are your organization's rec provide address in Hern 69.)</li> </ol>	cords kept Adobe Acr	robat			
provide address in liem 69.)					ZIP Code + 4
	(i) !	his form has passed the validati ata has been entered proper ly i	on check. Validations o	only check to make sure	60607-1936
	9	more in the form. Please review	vithe LM-2 Instructions	to make sure this form	
	ION (Text) 6	as been filled out according to b	he requirements.	e	neral Additional Information" button.)
69. ADDITIONAL INFORMAT					
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Eash of the undersigned, duly author this seport including the information and complete. (See Section VI on per 70. SIGNED:	ized officers of the above is contained in any accompaniaties in the instrusions.)	abor organization, declares, un nying documents) has been exi PRESIDENT (If other tile, see instructions.)	nder penalty of pedjury armined by the signator	and ofter applicable penalties y and is, to the best of the un	dessigned's knowledge and belief, brue, correct TREASLIRER (If other title, s Instruction

A RED ARROW (will appear above signature fields 70 (President) and 71 (Treasurer).

**DID NOT VALIDATE? See VALIDATION ERRORS on page 23.** 

#### SIGNATURE MARKS

Notice the RED ARROW above both signature fields 70 (President) and 71 (Treasurer) that marks your readiness to apply your signature.

1. Click the RED ARROW for the field where your signature will go.

PRODUCTIONS CAREFULLY SEFORE PREPARING THIS REPORT.  1. FILE NUMBER  2. PENIOD COVERED  DAY  YEAR  019-085  Though 06/30/2006  E  4. APPLICATION OR ORGANIZATION NAME  PLUMBERS AFL-CIO  5. DESIGNATION NUMBER  1. APPLICATION (Local, Lodge, etc.)  5. DESIGNATION NUMBER  1. APPLICATION (Local, Lodge, etc.)  6. DESIGNATION NUMBER  1. APPLICATION (Local, Lodge, etc.)  7. UNIT HAME (if any)  1. APPLICATION (Local, Lodge, etc.)  9. Are your organization's records kept at its mailing address? (If "No," provide address in tiem 69.)  1. APPLICATION (Local, Lodge, etc.)  1. APPLICATION (Local, Lodge, etc.)  1. APPLICATION NUMBER  1. APPLICATION (Local, Lodge, etc.)  1. APPLICATION NUMBER  1. APPLICATION (Local, Lodge, etc.)  1. APPLICATION NUMBER  2. APPLICATION NUMBER  3. APPLICATION NUMBER  3. APPLICATION NUMBER  4. APPLICATION NUMBER  3. APPLICATION NUMBER  4. APPLICATION NUMBER  3. APPLICATION NUMBER  4. APPLICATION NUMBER  5. DESIGNATION NUMBER  1. APPLICATION NUMBER  1. APPLICATION NUMBER  1. APPLICATION NUMBER  1. APPLICATION NUMBER  2. APPLICATION NUMBER  3. APPLICATION NUMBER  4. APPLICATION NUMBER  4. APPLICATION NUMBER  5. DESIGNATION NUMBER  5. DESIGNATION NUMBER  6. APPLICATI	This report is manufatory under P.L. 88-257, as amended, Failure to comply may result in criminal prosecution, fines, or civil penalties as provided by 29 U.S.C. 438 or 440.					
Pro Official Use City  I. FILE NUMBER  2 PERIOD COLUMN  Prom 07/01/2005  Through 06/30/2006  Prom 07/01/2005  Through 06/30/2006  D19-085  Prom 07/01/2005  Through 06/30/2006  D19-085  D19-085  D19-085  D19-085  D19-085	The report to t					
E TILOUR DEFOUNDED TO BE	For Official Use Only	1. FILE NUMBER	2. PERIOD COVERED MO DI	W YEAR	3 (a) AMENDED - If this in	
First Name    Designation (Local, Lodge, etc.)   8. Designation Number   JAMES   SULLIVAN	E	019-085	Through 06/30/200	06		
S DESIGNATION (Local, Lodge, etc.)  E DESIGNATION NUMBER  SULLIVAN    AMES   SULLIVAN	4. APPILIATION OR ORGAN	IZATION NAME		8. MAILING ADDRES	SS (Type or print in capital letters	1)
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Parties and Street    1340 WEST WASHINGTON BLVD	5. DESIGNATION (Local, Lo-	ige, etc.)	8. DESIGNATION NUMBER	JAMES		SULLIVAN
Part your organization's records kept at its mailing address? (If "No," provide address in them 69.)  Yes No HICAGO  Shate   Li   2P Code + 4	LOCAL UNION		130	P.O. Box - Building a	and Room Number	
9. Are your organization's records kept at its mailing address? (If "No." CHICAGO State   ZIP Code + 4	7. UNIT NAME (if any)			1		
9. Are your organization's records kept at its mailing address? (If "No," provide address in tiem 69.)  Yes No 200  State 21P Code + 4 60607-1936  69. ADDITIONAL INFORMATION (Text entered will appear on last page of form. To enter comments, press the "General Additional Information" button.)  Each of the understand officers of the above labor organization, declares, under petialty of perjunction and complete. (See Section XII on penalties in the instructions.)  PRESIDENT 71. SIGNED: TREASURER (If other tife, see instructions.)  Date Telephone Number				Number and Street		
2. Are your organization's records kept at its mailing address? (If "No." provide address in Item 69.)  Yes No.   State   L.   State				1340 WEST WAS	SHINGTON BLVD	
Cach of the unders  State   St				City		
Each of the unders   Superant   S			ng address? (If "No,"	CHICAGO		
Each of the unders only authorized officers of the above labor organization, declares, under penalty of perjunt of applicable penalties of law, that all of the information submitted in this support (including penalties in the instructions).  PRESIDENT 11. SHONED:  Onto Takphone Number  Onto President 11. SHONED:  Onto Takphone Number  Onto President 11. SHONED:  Onto Takphone Number	provide address in Hem	169.)	Yes X No	State		ZIP Code + 4
Each of the unders only authorized officers of the above labor organization, declares, under penalty of perjant of the penalties of law, that all of the information submitted in this expect (including penalties in the instructions.).  PRESIDENT 71. SIGNED:  (if other title, see instructions.)  Data Telephone Number			[23]	IL	w	60607-1936
Date Telephone Number Date Telephone Number	69. ADDITIONAL INFO	RMATION (Text entered w	ill appear on last page of	form. To enter co	xmments, press the "Gener	ral Additional Information" button.)
Date Talaphone Number Data Telephone Number	Each of the unders this report (includes and complete, ICSes Section.)	y authorized officers of the above matter contained in any accompa	labor organization, declares, ur nying documents) has been so	nder penalty of perjuny arrined by the algora	e applicable penalties of	law, that all of the information submitted in algrand's knowledge and belief, true, correct
	Each of the unders Volume in this report production. Goe Section 3	y authorized officers of the above matter contained in any accompa	lattor organization, declares, ur rrying documental has been ex PRESIDENT (Fother tile, se-	nder penalty of perjun arrined by the algra T1. SIGNED:	e applicable penalties of	law, that all of the information submitted in aligned's knowledge and belief, true, correct TREASURER (Figher title, 54
	Each of the unders of this report including and complete. Goe Section 3.	y authorized officers of the above mation contained in any accompa If on penalties in the instructions.	president (Fotores)	nder penalty of perjun arrined by the algra T1. SIGNED:	er applicable penalties of its, to the best of the under	law, that all of the information submitted in signed's knowledge and ballef, bus, correct ————————————————————————————————————

TITLES: CAN be changed on the form by highlighting and typing over the existing text to the right of signature fields 70 and 71.

DATES: CANNOT be added manually, but will be added to the signature in an automated process that occurs during the submission.

**TELEPHONE NUMBER: MUST be entered during the signing process.** 

#### SIGNATURE/REPORT CERTIFICATION MESSAGE

#### **AN IMPORTANT NOTE:**

Applying your ACES signature to the LM Report begins the certification process.

Select the "Continue Signing" button when prompted after you have performed the Signature Verification process found on page 20 to ensure your signature(s) is/are fully installed at this location.

The successful submission of the report to the Department of Labor completes the certification process, clears all symbols from the signature, and adds the date to both fields of the form. After you have read the message, confirm that you are ready to apply your signature.

	READ	THE INSTRUCTIONS CAREFU	sult in oriminal prosecution, fines LLY BEFORE PREPARING THIS	REPORT.		_
For Official Use Only	1. FILE NUMBER 019-085	2 PERIOD COVERED MO DA From 07/01/200 Through 06/30/200	Y YEAR here 6 (b)	e: HARDSHIP - If filing cedures, check here		
4. AFFILIATION OR ORGANIZATION	NAME		6. MAILING ADDRESS (Type	or print in capital letters)		
PLUMBERS AFL-CIO			First Name		Last Name	
5. DESIGNATION (Local, Lodge, etc.)		6. DESIGNATION NUMBER	JAMES		SULLIVAN	
LOCAL UNION		130	P.O. Box - Building and Room	n Number		
7. UNIT NAME (if any)						
			Number and Street			
			1340 WEST WASHING	TON BLVD		
9. Are your organization's reco			City			
69. ADDITIONAL INFORMATION	Di you rer author's r it.		rone else, it could have been alt is file from a trusted sender, you want to apply to a Certifie to a Certifie	unay not want to sign ture instead of a did document, the	Additional Information" bu	tion.)
					1	
Each of the undersigned, duly authorize this report (including the information co and complete. (See Section VI on penu. 70. SIGNED:	intained in any accompan	ying documents) has been exi  PRESIDENT  (If other title, see	emiried by the signatory and is,	r applicable penalties of li to the best of the undess	greet's knowledge and belief, true,  TREAS!  (if other instructions for the instructions of the instructio	JRER

2. Press CONTINUE SIGNING button.

#### SIGNATURE/ SELECTION

The Digital Signature Selection Window appears. Locate your ACES certificate that lists "DST/ACES Unaffiliated or Business Representative...."

- 1. Select to highlight your DST/ACES ID.
- 2. Select OK.

#### PASSWORD CONFIRMATION

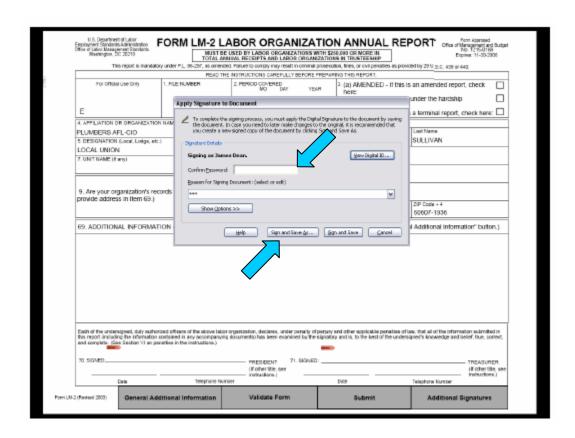
You may be required to confirm your password to release the signature on the page.

1. Enter your PASSWORD (if prompted).

If you have forgotten your password, you MUST contact IdenTrust at 1-888-339-8904.

#### 2. Select SIGN AND SAVE AS to continue.

This option helps to clean up the form and any objects including extra and unnecessary pages no longer needed by the file. It also checks the form for abnormalities and reduces the large file size.



The SAVE AS window appears.

#### **SAVE THE FORM**

From the SAVE AS window,

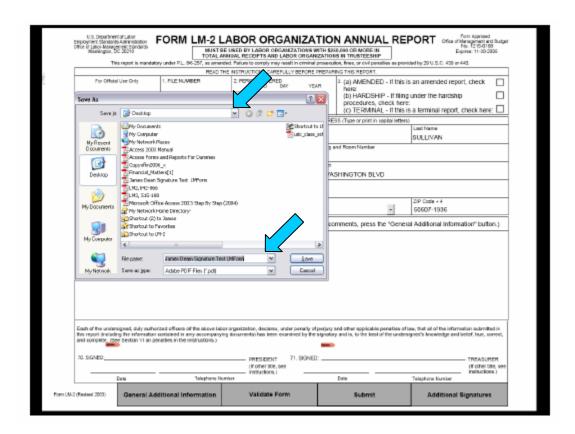
Locate:

SAVE IN (top of window).

This is where your LM Report will be saved on your computer.

FILE NAME (bottom of window).

Make sure this is the name of the file you wish to use to save your LM Report.



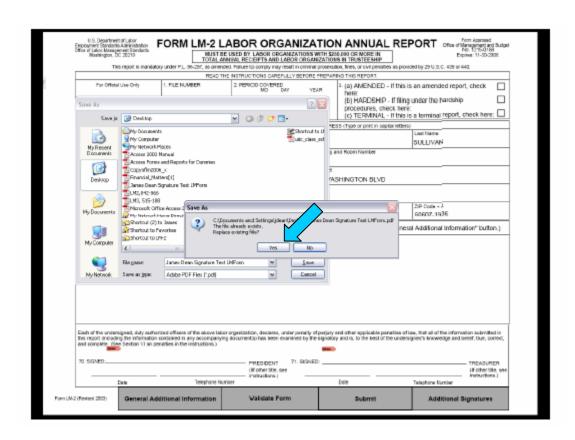
This is the file and location of your LM Report. Unless you change the name, it should be the same as the previous saved version, in this location.

1. Press SAVE to begin the save process.

#### SAVING & REPLACING THE FILE

2. Select YES to replace and save the file.

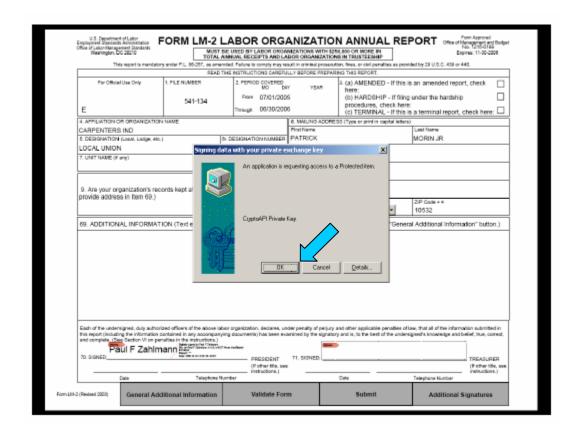
This process should take a few minutes depending on the size of your file.



#### PROTECTED KEY ITEM

Protective storage helps to safeguard data you want to keep private. This detail shows which program is attempting to access your protected area.

1. Select OK to approve the request.



#### PROTECTED KEY ITEM

(Continued)

- 1. The Signature appears on the designated field.
- 2. The Success signing message appears.
- 3. Select OK to clear message.



#### SIGNATURE PLACEMENT

#### **VERIFY YOUR SIGNATURE LOCATION**

Verify that your signature is in the proper field on the report.

If your signature is in place, you are ready to apply the second signature to the report.

The following are situations that may apply to you.

IF YOU ARE:		HOW TO APPLY THE SIGNATURE:
Sharing One Computer	1.	Since both signatures on the LM Report are installed on the same computer each officer can apply his/her signature.
On Separate Computers or Different Locations The signatures	1.	EMAIL Use email system capable of handling a large file to forward the LM Report between officers.
reside on two different computers from where the LM Report is located.	2.	CD-ROM Place LM Report file on a writable CD and mail or deliver it to the officer at the other location.
•	3.	FLASH DRIVE Place LM Report file on a flash drive to deliver to the officer at the other location. (Do not work on the file while on the network)
	4.	USE YOUR NETWORK

#### SIGNATURE PLACEMENT

#### **MESSAGES, SYMBOLS & MEANINGS**

The symbols and messages you might see on your signature will be Adobe Reader messages and may not apply to the signature itself. Your signature will be validated and verified in the submission process.

SERVICE OF STREET	Signature Ready Icon	Above the signature fields 70 and 71, it indicates the presence of the empty signature field.
	Checkmark Icon	Indicates the signature is valid.
	Warning Sign	Indicates the document has been modified after the signature was added. This does not necessarily signify a change to the document or else the signature would disappear.
7	Question Mark	Indicates the signature could not be verified. This signature is still valid but cannot be verified until the report is submitted.
X	Red "X"	Indicates this signature is not valid. Contact your digital signature vendor immediately.

#### APPLY THE 2<sup>ND</sup> SIGNATURE

You have successfully applied your digital signature to the LM Report and have saved it in the designated area on your computer's hard drive (local or C:/).

You are ready to have the  $2^{nd}$  officer apply his/her signature by repeating the steps from page 12 titled "Signature Marks."

If your have any questions related to the application of electronic signatures and error messages applied to the LM Report, please contact the LM Support Call Center at 866-401-1109 or the IdenTrust Help Desk toll-free at 1-888-339-8904.

#### PROBLEMS & ERRORS

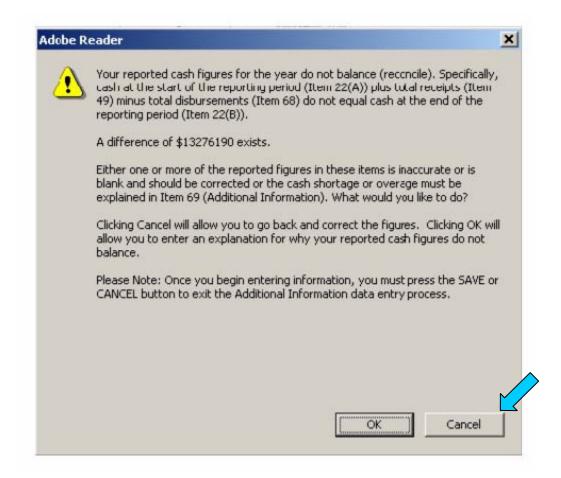
The following is a list of signature related problems, errors and resolutions that may assist you should you encounter any of them.

Problem	<b>Explanation (if applicable)</b>	Recommendation
You are unable to purchase		Contact IdenTrust at 1-888-339-8904 to
certificate/signature due to		inquire about purchasing an ACES
lack of sufficient personal		certificate using a purchase order.
documentation.		
You have not purchased the		An ACES certificate can be purchased
certificate yet.		through IdenTrust at:
		http://www.identrust.com/dol/index.html
Forgot passphrase and/or		Call IdenTrust Help Desk at 1-888-339-
password.		8904.
	Validation Error	
Start/End of Year Cash	There is a problem with	See page 24
Balance Discrepancy.	your Start and/or End	
	figures.	
Error Summary Page (ESP).	Items in LM Report are	See page 25
	problematic and must be	
	corrected.	
	Submission Error	r
Validation failure for signee	Certificate is not certified	Purchase an ACES certificate by visiting
(Officer's Name).	with selected vendor,	http://www.identrust.com/dol/index.html
	IdenTrust.	
Form could not be	Did not validate before	Clear signature (right-click on signature
submitted at this time	signing.	+ clear signature) and then left-click on
because it has not been	Signed in wrong areas, not	Red Validation mark on fields 70 and
validated and signed	using field 70 and 71	71.
properly.	within the form.	
Unacceptable because 2	Your form has just 1	Purchase an ACES certificate for the
signatures are required.	certified DST/ACES	second officer by visiting
	signature and requires a	http://www.identrust.com/dol/index.html
	second signature.	

#### START/END OF YEAR CASH BALANCE

You will receive an error message if the cash at the START of the reporting period (Item 22/A), plus (+) total receipts (Item 49), minus (-) total disbursements (Item 68/B) does not equal cash at the END of the reporting period (Item 22(B)).

#### READ CAREFULLY.



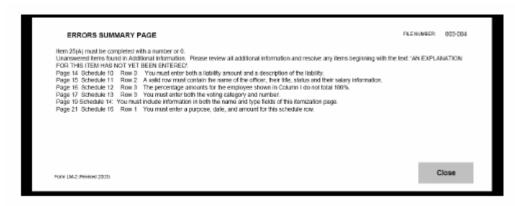
- 1. Write a brief list of all specifics from this message for your notes or print the page detailing the error.
- 2. Select CANCEL to clear message.
- 3. Return to check the items identified in this message to reconcile the difference.

#### **ERROR SUMMARY PAGE (ESP)**

The Error Summary Page (ESP) is presented when:

- 1. You have entered a number, date or dollar amount incorrectly.
- 2. You have failed to answer a question with the proper identification and/or character type required in a field.
- 3. You have failed to provide the explanation needed for a particular item in the "Additional Information" section of the form, at Item 69.

#### READ CAREFULLY.



NOTE: When each item is completely satisfied and your validation is successful, you will be prompted with a Successful Validation message.

Press CLOSE at the bottom of ESP.

The ADDITIONAL INFORMATION SUMMARY will appear.

The Additional Information Summary lists additional information you provided on a specified item, in Item 69 of your form. This page may contain a message requesting you to add necessary explanation(s).

#### SUBMITTING THE LM REPORT TO OLMS

Once you have applied the digital signatures to your completed report, you may proceed with the electronic submission to OLMS through the Upload Form page.

By clicking the SUBMIT button on page 1 of the report, you are taken to the Upload Form page. Follow the instructions on this page to complete the electronic submission process and receive a receipt of your submission.

#### **GETTING SUPPORT**

Department of Labor Office of Labor-Management Standards (OLMS) 200 Constitution Avenue, NW, Room N-5609 Washington, DC 20210

LM Support Call Center Technical Support LM Reports 866-401-1109

Public Disclosure Room Previously Filed Reports/Copies 202-693-0125

**OLMS** Website

http://www.olms.dol.gov

**IdenTrust Website** 

http://www.identrust.com/dol/index.html